

Warranty & Service Division

S. M. Wilson understands that your facility needs extend well beyond project completion. Whether you have a previous project that needs warranty attention or building maintenance concerns, S. M. Wilson offers a range of services to extend the longevity of your building.

Warranty Needs

- After project completion, our Warranty & Service Coordinator will contact you every three months
- Warranty dates will be tracked and an 11-month wall-through with you and the architect will be established
- An 11-month warranty list will be executed for the walk-through
- Every six months, you will receive follow-up communication from our Warranty & Service Coordinator, even after warranty expiration

This process ensures quick and effective resolution to any issues that may arise, allowing your building to operate as expected.



Building Service & Maintenance Needs

General building service and maintenance such as caulking, hardware and minor repairs and restorations, can be quickly and cost effectively managed at any of your buildings by S. M. Wilson. Acting as your personal service and maintenance firm, we offer services in relation to:

- Carpentry
- Weather Proofing
- Site Repairs
- Door Hardware Repair & Replacement
- General Building Maintenance
- Roofing
- Sheet Metal
- Windows
- Caulking

For more information on our warranty and service offerings, please contact our Warranty & Service Coordinator, Joyce Morgan at warranty@smwilson.com or 314.645.9595.